

## Lovelace Stakeholder Survey – Summer 2015

As each of the three villages in Lovelace has its own character, the responses from each village have been analysed separately to show their issues and concerns separately. Ripley results are under the blue headings, Ockham under the green headings, Wisley under the orange heading and Visitor comments are shown under the lilac headings.

The survey asked simple, open, questions: What do you like about your village, what do you dislike about your village, what is missing from your village or needed to improve the place, what sort of place would you like your area to be, what else is important or should the Neighbourhood Plan address? Responses and comments are shown below.

RIPLEY - SURVEY ANALYSIS				
AGE RANGES	TOTAL	Residents	Businesses	Workers
12 - 17	8	8		
18 - 24	5	5		
25 - 34	22	21	1	
35 - 44	20	19	1	
45 - 54	39	35	2	2
55 - 65	37	37		
65+	78	77		1
Not known	49	47	2	
TOTAL	258			

LIKE		
Points Raised	Numbers	Comments
<b>Friendly Village Feel</b>	<b>328</b>	
Community spirit	108	Great community spirit, Love the village atmosphere, Lots of organisations, Ripley Good Neighbours Scheme,
Friendly	62	The people, Quiet and friendly, People 'care', Safe,
Village feel	45	It's like the village I grew up in, Size and shape, Family orientated, Small Village, Not a dormitory village
Green	66	The wonderful green, New playground, Cricket green

Social mix	19	Housing for all sections, mix of housing,
Easy to live in	15	Peaceful, Good for children, Love it as it is
Bonfire group	5	Bonfire night
Church	5	The church and the role it plays, Mother and Toddlers,
Long term residents	3	
<b>Facilities shops</b>	<b>259</b>	
Shops	85	Lots of shops for this size of village, Smaller, friendly shops, Farm shop, florists, interesting cafes, Diversity,
Pubs, hotels, restaurants, etc.	64	Pinnocks, cafes, coffee shops, Half Moon very good, Fish & Chip Shop
Events in Ripley	44	Ripley rocks, Bonfire, Christmas market, Ripley event, Open engagement, e.g. cycle races
Farmers market	26	
Services available (medical, etc.)	25	Doctors, Dentists very good, School
Chip shop	6	
Playground	3	
Cricket club	2	
Public transport	2	Bus to Guildford & Kingston
Parking - free	1	
Youth Club	1	
<b>Rural Unspoilt</b>	<b>99</b>	
Rural - open spaces - Green Belt	56	Surrounded by Green Belt, Easy access,
Walks, lakes etc.	18	Large open spaces, Wisley Gardens nearby,
Not crowded	11	Doesn't feel urban, Small, not overcrowded,
Not overdeveloped	7	Recent small developments have enhanced the village Good mix of housing
River Wey	4	
Allotments	3	
<b>Attractive - Historic</b>	<b>63</b>	
Attractive collection of old buildings	28	Attractive mix of house styles Diversity of house types Old fashioned, not many 'chain' shops
History and traditions	20	Old fashioned, got its roots Built on tradition, houses going back to 15th cent., Old cottages,
Pretty village	15	Attractive High Street Great location & facilities Clean, Quiet,

<b>Access</b>	<b>22</b>	
Access to everywhere	20	Access to A3 Access to London Its location Commute to village
Working Village	2	

<b>DISLIKE</b>		
<b>Traffic</b>	<b>238</b>	
Traffic volume	146	Too many lorries, Newark Lane Rat Run, Pedestrian Safety Traffic Noise, A3 Noise,
Traffic speed	63	HGV Movements, Signage
Newark Lane Traffic	20	Stop the Newark Lane rat run, Oversize vehicles, Improve Newark Lane junction, Polesdon Lane/Newark Lane width restrictions,
Newark Lane too narrow	7	Do not like width restrictions ,
Cyclists	2	Too many and manners ,
Parking	77	Lack of parking, Can't park near shops, People parking all day Outside of designated places, Resident parking,
<b>Over development threat</b>	<b>54</b>	
Over-development	19	Encroaching development, Out of keeping buildings, Overdevelopment in Conservation are Lack of new family houses, Too many large developments,
Threat to Green Belt	12	Above natural rate, infill buildings, Planners do not listen Increases congestion,
Building issues	10	Scaffolding, Pink houses, Derelict properties out of character Planning enforcement,
Housing too dense	10	Too much infill building, Overdevelopment
New houses	3	with inadequate parking
<b>Services</b>	<b>40</b>	
Litter management	23	Dog walkers not picking up., Playground litter, Enforcement in clearing up, Lack of bins around lake, Hedgerow litter,
Public transport	17	Bus service spotty and unreliable, No bus to train stations, Lack of late night public transport, Always late, Better links needed, e.g. to station,
<b>Other</b>	<b>20</b>	
House prices	8	Too expensive for 1st time buyers, Very expensive, Very high Prohibitive, No genuinely affordable homes,
Horse farm on Portsmouth road	5	Blight, Agricultural debris & blight (Hurst Farm)
Traveller threat	5	Illegal encampments ,

Street furniture	2	2, Inappropriate street furniture, Light pollution
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## MISSING

<b>Traffic solutions</b>	<b>172</b>	
A3 junctions - both ends - N & S access	61	Can reduce High St traffic by 50%, Obvious solution, No development without A3 access,
Parking - need more	55	Needs underground car park, Use the green, Park & Ride Use the Village Hall as Pay & Display,
Traffic calming	35	Speed cameras, Reduce volume, Noise barriers Traffic free centre,
Traffic management	29	Better management needed, Weight Limits, Newark Lane Bottle neck,
Pavement management	17	Cars on pavement, Cars blocking footpath, Inconsiderate drivers,
Pedestrian safety	13	Crossing at Budgens, Newark Lane, Lack of crossings posts on pavements,
Parking - better managed	13	Resident parking, Short stay for shops, Enforcement Off Street,
Improved junctions, roadway development	10	Georgelands/High St access, Woking Eastern Approach Road, Newark Lane one way. Roundabout at Rose Lane. No right turn from Newark Lane,
<b>Facilities</b>	<b>165</b>	,
Better/more schools	26	More options, Decent secondary school needed, No feeder high school nearby For all ages, Transfer situation inconsistent
Community centre / Village Hall	24	New village hall, Village hall funded, What happened to the new one? Village hall should be a centre,
Public Transport	19	Later buses, More reliable busses, Railway station needed More buses and cheaper, To West Byfleet
Sports facilities	16	Tennis, Badminton, Exercise Equipment Floodlit all weather pitches, Swimming pool
Post-box outside	12	(Now provided),
Proper post office	10	
Police station	10	Need visible police presence, Local police,
Better paths	9	Bridge on canal path repair x 5
Broadband - inadequate	8	Telephone exchange too far away
Doctors Surgery	6	Have to go to Send, Health initiatives, Bus to Medical Centre x 2 After 6.00pm,
Children's facilities	6	More children's facilities, Need more for kids, More clubs for children Lack of young people, Crèche needed
Youth facilities	6	Inadequate provision for teenagers, More clubs for 12+, Pub garden play areas Not enough things for Teens, Playground not for all ages

Cycle paths	4	Route to Woking
Better road drainage	4	Flooding outside the church
Facilities for the elderly	3	Challenging activities for retired, Sheltered Housing
Nursery	2	Toddler facilities
<b>Shops</b>	<b>84</b>	
Local shops - various	24	Bookshop, Delicatessen, Off licence Another gift shop, Greater mix of retail outlets
Butcher	23	
Bank	9	Have banking facilities within Post Office ,
Quality shops	9	
Fishmonger	8	
Italian restaurant	7	
Restaurant	4	Affordable More take-aways' needed
Housing - appropriate	48	
Affordable homes	37	Affordable homes for the young, Council housing Smaller houses for old people Better mix of properties for families to expand
Control over housing development	11	Strengthen protection, Too Fast for services/infrastructure
<b>Other</b>	<b>19</b>	
Better litter control	7	Not enough rubbish collection, needs to be cleaner
High Street improvements	6	More planting/flowers/street decorations More trees Also around White Hart Flower baskets
Improved green management	2	
Notice boards & Communication	2	Use of internet
Pond	2	

## WHAT ELSE DO WE NEED?

### Housing development controlled

**95**

Control over housing development in the village	24	Small only, Control needed, Small scale, Style, Meet the needs of all
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New development	20	Sustainable only, with priority for local, No Wisley, Affordable, Commercial for employment, More houses needed
Maintain village identity	16	Peaceful, Each village should have its own identity, No urban sprawl, Individual, Green Belt secures
Maintain rural space	14	More parks, Loss of hedgerows, dead trees,
Right mix	10	Housing for locals, Housing in proportion, For all ages
Controlled planning	9	Sympathetic, Brown field, Conservation area - protected
Neighbourhood Plan	2	Gives us a say before plans implement, Good idea,
No development without infrastructure	5	Schools should be able to take all children and have adequate sports fields No development with a lot more school places
<b>Wisley airfield</b>	<b>67</b>	<b>development stopped</b>
Wisley airfield development - stop it	46	200 houses absolute max, Scale down, proper access to A3., 300 homes with own shops, Excessive traffic in Ripley as a result,
No Green Belt development	16	Wisley is unsustainable, Make Wisley Airfield a nature reserve More focus on environmental issues,
Traffic managed - reduced	16	Highway improvements, Newark Lane Junction, Speed reduction, Calming measures, Too noisy
Litter free	9	Health care in the village,
Care for the Elderly	3	More community collaboration,

## WHAT SORT OF PLACE SHOULD THIS BE?

Village	281	Quiet, rural protected
Just as it is	70	Place for grandchildren, Keep size and character, Small and friendly, Maintain atmosphere and spirit, Moderate development
Village feel	53	Keep the village outlook, Use the space wisely, Not an urban sprawl, Defined boundaries, Local facilities
Tranquil	42	High Street, But Stimulating, Reduced traffic volumes,
Rural	33	Community based
Traffic reduced	29	Guileshill Lane, LGV's in Grove Heath Road, Reduced speed, Less Industrial traffic,
Limited Development	25	Right balance of Green Belt, No New Estates, No Wisley development, Home for small business,
Green spaces	11	Keep the green spaces
Protected Green Belt	8	

Not a dormitory	8	Mixed employment, Small business
Traditional	2	
<b>Community</b>	<b>37</b>	<b>Active, friendly</b>
Positive community	21	Community Led, More smaller events, A place to live and grow, Vibrant,
Welcoming	9	Caring & Accessible, Friendly,
Active	4	More in village hall,
Cohesive	3	
Safe	24	Safe from drivers and robbers Pollution free
Facilities Managed	28	
Pothole repair	3	
<b>OTHER COMMENTS</b>		
<p>Need work opportunities Noise levels, leaf blowers, ban Amount of traffic makes me late for school, Creeping suburbia - too many kerbstones, Need CCTV, GBC not sympathetic to villages, Turning into Budgens is dangerous Need a market, Loss of village feel. Untidy roads Community transport Need to influence Surrey CC, More information on what's going on With a big green we don't need a nature reserve, Untidy path from car park to village, Thriving church, Sort Ockham Common and dogging, Build links with Wisley Gardens, Bonfire night too big, Lack of churchyard maintenance, Need affordable hairdresser, Width barriers in Newark Lane, Dislike pub opening times</p>		

## OCKHAM - SURVEY ANALYSIS

AGE RANGES	Totals	Residents	Businesses	Workers
12-17	7	7		
18-24	2	2		
25-34	4	3		1
35- 44	7			7
45-54	26	23		3
55-65	26	20	1	1
65+	22	20	1	1
Not Known	32	30	1	1
Total	11	10	1	

## LIKE

Points Raised	Numbers	Comments
<b>Rural – Unspoilt</b>	<b>166</b>	
Rural - open spaces - Green Belt	79	Spacious, Animals, Rural country feel, Snakes & Salamanders,
Quiet	41	Traffic volumes low, Tranquil, Minimal traffic, Peaceful,
Rural Village location - unspoilt	19	Atmosphere, Farms, Agriculture, Light pollution low, No street lights
Unspoilt	17	Picturesque, Traffic free, Views, Protected, Woodland
Walks, woods, lakes cycling, etc.	10	Footpaths, Space for leisure ,
<b>Friendly village feel</b>	<b>63</b>	
Friendly Community	38	Safe, Community Spirit, Communications, Civilised, Mixed
Small Village	15	Quaint, Unique ,
Village feel	10	Rural nature, Space between houses, Building style, Not overcrowded, Character
Access to everywhere	17	A3, Access to Cobham, Ripley, Horsleys, London, Airports, Train link
<b>Attractive - Historic</b>	<b>16</b>	
History	11	Buildings
Church	5	

## DISLIKE

<b>Traffic</b>	<b>79</b>	
Traffic volume	34	HGV, Old Lane cut through, Rat run, Ockham Lane,
Traffic speed	26	
Road Noise	12	Sound barriers
Cyclists - too many	7	Dangerous, Weekenders,
<b>Over-development Threat</b>	<b>36</b>	
Development - too much/threat (including Airfield)		Threat to Green Belt, Urbanisation, No expansion, Should be farmed, Constant efforts to spoil it
<b>Behaviour</b>	<b>17</b>	<b>Antisocial</b>
Antisocial behaviour		Ockham Common PSE, Crime, Unregulated paintball, Public sex acts, Motorcycle noise



<b>Facilities</b>	<b>41</b>	<b>Infrastructure - lack of</b>
Flooding		Sewage overflow, Poor drains, Sewers, Roads,
Footpaths - not enough		None to Horsley, None to Ripley, Hazardous, Lack of repairs,
Road Maintenance		Pot holes
Public Transport		None to Ripley
Infrastructure		No natural gas
Parking		Lack, Illegal
<b>Other Comments</b>	<b>5</b>	
Litter	4	Fly tipping
Local employment opportunities	1	Lack
Village shop	43	
Village Centre	14	Meeting places, Needs community feel, More events, Need a shop,
Pubs/Café/Restaurants	12	Pub
Post office	10	Post box even
<b>Traffic solutions</b>	<b>39</b>	
Traffic Management	13	Safer roads for cyclists & pedestrians, Less cycling, Resurface A3, Upkeep of Roads, LGV restrictions
Traffic calming	12	Cameras in Old Lane, Lower speed limits, Old Lane, Enforcement,
A3 junctions N & S	3	
Pavements/ Footpaths	11	Pavements, Upkeep poor, To adjacent village shops, Safe, More bridle paths
<b>Infrastructure</b>	<b>43</b>	
Drainage	10	Repairs, Sewers, Mains sewers, Ditches,
Broadband and telephone	10	Better needed, Not good enough, Superfast fibre
Public Transport	9	Accessible, Bus service ,
Youth/sports/leisure facilities	6	Playground, Swimming Pool, Biking Wisley airfield
School	3	School places, Primary, Secondary
Road Repairs/Pavements	3	Poor
Park	2	For children

## WHAT ELSE DO WE NEED?

<b>Wisley airfield</b>	<b>47</b>	<b>Development stopped</b>
Wisley airfield development - stop it	23	Runways removed as promised, Small, with infrastructure, Compensation for residents affected
No Green Belt development	24	Stop Wisley airfield development, Develop on Brownfield only, Quiet, Openness of the Green Belt maintained,
<b>Controlled housing development</b>	<b>34</b>	
Control over housing development in the village	30	Openness, Not all in one place, Necessary only, Left alone, Protected
Housing - affordable for young families	4	Starter homes, Rural exception,
<b>Facilities Managed</b>	<b>17</b>	
Traffic managed	9	Reduced, 7 ton limit on Old Lane, 30mph speed limit, Control of cyclists, Elm Corner Slip Roads,
Rights of way maintained	4	On former airfield, Bridleways,
Litter controlled	4	Reduced, Prosecution of offenders,

## WHAT SORT OF PLACE SHOULD THIS BE?

<b>Rural, village</b>	<b>137</b>	<b>Quiet, protected</b>
Rural - leafy	35	Unspoilt, In Green Belt, Wildlife, Farmland, Attractive
Just as it is	34	Quiet countryside, But less traffic, No road closures
Quiet & Peaceful	27	Tidy, Tranquil, Peaceful hamlet
Protected - Green Belt	18	Visitors take delight
Village size	13	Small, Not a suburb, Small & well maintained, Country village,
Village feel	10	Happy, Village character, Friendly, Family based,
<b>Active community</b>	<b>10</b>	
Community based - active - cohesive	10	Spirited, Strong Community, Not currently really a a village
<b>Safe</b>	<b>14</b>	
Traffic reduced	10	Slower
Safe	4	Gentle and generous

## OTHER COMMENTS

Airfield should be a nature reserve, Dislike GBC Need services maintained, Speed Checks , Wisley airfield development required for more housing, Good Neighbour Scheme needed, Need sewer repairs, People- too many, Too much tree cutting , Loss of working class residents, No shipping containers in gardens, Dislike helicopters

## Wisley – Survey Analysis

AGE RANGES	TOTAL	Residents	Businesses
12 - 17	0		
18 - 24	0		
25 - 34	1		1
35 - 44	3	3	
45 - 54	2	2	
55 - 65	8	6	2
65+	4	3	1
Not known	4	4	
Total	22		

### LIKE

Points Raised	Numbers	Comments
<b>Rural - Unspoilt</b>	<b>26</b>	
Rural - open spaces - Green Belt	13	
Small Village	7	Low density housing, Small roads, Unspoilt, Quiet,
Walks, woods, lakes etc.	6	Access to SSSI, Access to RHS gardens, Canal walks
<b>Access</b>	<b>7</b>	
Access to A3	4	
Access to work at RHS	2	
Close to Services	1	Trains, Shops
<b>Friendly village feel</b>	<b>4</b>	
Good neighbours	4	Friendly, Community
<b>Attractive - Historic</b>	<b>3</b>	
Attractive collection of old buildings	3	Clean
<b>Facilities, services, events</b>	<b>3</b>	
Pubs	3	

<b>Affordable</b>	<b>2</b>	
Affordable accommodation	2	

<b>DISLIKE</b>		
<b>Traffic</b>	<b>20</b>	
Traffic volume	14	Rat run to A3, Sewage tankers, Through traffic, HGV's to be reduced,
Traffic Speed	4	Dangerous to walk
Road Noise	2	M25
<b>Facilities - Infrastructure - lack of</b>	<b>9</b>	
Road upkeep poor	6	Bad state, Potholes, Wisley Lane
Flooding	3	Ditches blocked, Road,
<b>Other - particular to Wisley</b>	<b>14</b>	
Empty houses	10	Need people in the empty properties
Antisocial behaviour in car park	2	Public sex acts
Unfriendly	1	Recent arrivals not as friendly as before
Sewage Works	1	
Community centre - sports and social facilities	10	Activities needed, Social hub, Events so people can meet up., Needs a heart,
Public transport	6	Poor links
Broadband	1	Poor
Footpaths	1	To nearby shops
<b>Traffic Solutions</b>	<b>8</b>	
Traffic management	2	
Road maintenance	3	Ditches blocked, Flooding, Pot holes, Footpath maintenance,
Road improvement	2	Wisley Lane dangerous
Cycle Routes	1	
<b>Shops</b>	<b>8</b>	
Village shop	8	

<b>MISSING</b>		
	<b>10</b>	
Trees	2	
Lighting	2	Low level lighting
Park - play area	2	Play area for small children
Doctors	1	
Gas	1	Mains gas
Post office	1	
Allotments	1	

<b>WHAT SORT OF PLACE SHOULD THIS BE?</b>		
<b>Quiet, rural protected village</b>	<b>9</b>	
Small quiet village	4	Small scale amenities
Attractive	3	Classy, Tidier
Maintain village identity	2	
<b>Active, friendly community</b>	<b>11</b>	
Positive community	7	Harassment free, Stable community, Where people know each other,
Active	3	Facilities, Village life
Cohesive	1	
<b>Other</b>	<b>1</b>	
World class tourist attraction	1	

<b>WHAT ELSE DO WE NEED?</b>		
<b>Housing Development</b>	<b>19</b>	
Development - more	9	To increase population to critical mass Small and inkeeping Housing - affordable for young families
No Green Belt development	3	
Wisley airfield development - stop it	3	Infrastructure inadequate for size of development
Relationship with other villages	2	

Upkeep of RHS owned areas	2	
<b>Facilities managed</b>	<b>5</b>	
Older people - better care	2	Ageing population
Infrastructure	2	Associated to development
A3 cleaned of litter	1	
<b>Community feel restored</b>	<b>9</b>	
Community feel	9	Not really a village, RHS dominated, Spirit of Wisley, Less insular
<b>OTHER COMMENTS</b>		
Fill empty properties and community spirit will return, Shops & Free Parking in Ripley, Lower Carbon Footprint, RHS Properties for staff, Remove concrete Blocks, Britain in Bloom needed,		

## LOVELACE VISITORS - SURVEY ANALYSIS

Points Raised	Numbers	Comments
<b>GOOD</b>		
Village feel	35	Classic; Unsp, Smallness - village atmosphere, Proper village; separating from o, Traditional; County village, Self-contained character
Community spirit	33	Good atmosphere, The people, Sociable village, family friendly, Good ambience, Community organisations
Shops	32	Florist / gift s, Post Office; Local produce for sale, Unique: independent, Compact High Street, close together, Adequate facilities, rural setting
Rural - open spaces - Green Belt	28	Nature, gree, Lots of green areas, Nice country area; Beautiful Englis, Well kept; Wisley airfield, Ockham, Out of London
Pubs, hotels, restaurants, etc.	26	Pinnocks; His, Nest
Friendly	21	Quiet; Small, Welcoming, always someone to le, Friendly neighbourliness, Safe, People
Farmers market	19	And gardens
Pretty village	19	Well kept; lik, Clean; Compact; Better to drive th, Unspoilt Surrey village; Pleasant vi, Quiet, quaint & pretty, Beautiful
Green	17	Walking on t, Great for kids, And the equipment, Recreation area,
Attractive collection of old buildings	14	Conservation, Pleasant character, Plenty of character, Keeping High St buildings tradition, Street scene
Not crowded	13	Quiet, quiet e, Pleasant & calm, Little traffic, Peaceful; Quiet at the weekends,

Events in Ripley	12	Ripley Rocks:, Ripley Event, Lots to do, Christmas Fair, Social calendar
Services available (medical, etc.)	7	Toddler Grou, Quality of infrastructure
Walks, lakes etc.	5	Canal & River, RHS gardens, Bike rides
Access to everywhere	4	Close to where I live (W Clandon)
Easy to live in	4	Lived here all, Life seems more relaxed, Current layout
Playground	3	
Cricket club	2	Cricket Green, Cricket
History and traditions	2	
Not overdeveloped	2	Not very built, Comparatively unspoilt
Parking - free	2	
Social mix	1	

## DISLIKE

COMMENT	Numbers	Examples
Traffic volume	41	Busy roads; Increasing traffic; Bottleneck & rat, Morning traffic, find a way to by p, Lorries that go through; Lack of by, Passing through traffic
Parking	23	Lack of, There's a cycle lane but cars park o, Lack of car parks, Too many parked cars; charge for street parking,
Development	10	Encroachment, Worry of over expansion, Too many houses being built, Constant threat of more,
Traffic speed	9	Traffic calming, Fast main road, Noise & speed of boy racers, A3 noise,
Newark Lane too narrow	8	Traffic bottle, Single access junction, Narrow roads, Badly managed,
Congestion	5	Overcrowded, It's a rat run for the A3, At busy times
Cyclists	5	Especially rid, Dislike road closure for push bike r, Annual close, Safety of cyclists on the road,
House prices	5	Expensive, Houses bought by outsiders, so local chidren have to move
Public transport	5	Lack of, Poor bus service, Not very good
Transport links	5	To & from loc, No train station
Dog mess	4	Not collected,
Shops	3	Unfortunately, Too few varied shops, Empty shops
Lack of road maintenance	3	Not much done to paths/roads for 30 years aroo Pot holes
Secondary school access	2	Lack of good schools nearby,

Anti social behaviour	2	At times, Smoking in the street,
Horse farm on Portsmouth road	1	Condition of horses,
No proper post office	1	Loss of Post Office
Playground	1	Toilets for kids when at the park,
Street furniture	1	Signage for One Stop Shop,
Traveller threat	1	
Village	1	Becoming less like a village,
Facilities for the young	1	For teenagers,
Aircraft noise	1	
Too many buy to let holiday cottages	1	
Hard to cross road	1	
<b>MISSING</b>		
Parking - need more	15	Sign posted &, For residents
Affordable homes	11	For families, More small extra housing (5-10), Carefully planned, With infrastructure to support the, Truly affordable
Local shops - various	11	Cheaper shop, Fish & chip shop; Ban franchise sh, Fishing, shooting & motorcycle sho, Clothing shops; Greengrocers; Bet, Fish & chip shop
Children	8	Improve play, We miss the big slide, Bigger play / park area for children, More; More sports fields for children, Paddling pool & good sand box
Public Transport	7	Transport lin, Better, Train station; Better non-road tran, Regular bus route to Guildford,
Bank	6	More cash points
Secondary School	6	Better secondary, Guaranteed secondary school
Butcher	5	
Traffic management	4	Less traffic, Speed cameras, Action on speeding cars etc
Cycle paths	3	Safer routes / paths
Italian restaurant	3	Lack of decent, More local restaurants, More coffee shops
Notice boards & Communication	3	Better comm., Villages to publish events, Ripley & Send matters keeps people informed - is there a need for new houses?
Pedestrian safety	3	Lollipop lady, Zebra crossings
Police station	3	Visible Comm., More policemen on the beat
Sports facilities	3	Swimming po, Better park, Continue to improve around Ripley Green
Youth facilities	3	Youth Club



A3 junctions N & S	2	Bypass to red, Bypass
Better litter control	2	Litter bins
Control over housing development	2	Tighter
Market	2	More regular, FM well published, appear in nearby towns
Schools	2	Better, Own primary school
Better public toilets	2	Better signage
Better paths	1	Closure of bridge by Wisley Golf Club
CCTV	1	
Doctors Surgery	1	
Fishmonger	1	
High Street	1	Fewer empty shops
Improved green management	1	More things going on the Green
Nothing	1	It's lovely
Take Away's	1	Fish & Chip shop
Traffic calming	1	Through the village when A3 & J10 busy
Work opportunities	1	Keep local businesses afloat

## WHAT SORT OF PLACE SHOULD THIS BE?

Just as it is	38	Quiet, peaceful, Not to get any bigger; No development Preserve the amenities, Don't spoil the village
Village feel	27	Friendly, help, More like a village than a thorough, To remain a charming Surrey villag, Family friendly; a village for all age, Friendly, social;
Positive community	17	A place that e, Happy & sharing; Communal, Fun! Family place; Mix of young &, Continue to be a good community, Friendly
Safe	15	With lighting, Friendly & fun, For children
Green spaces	14	Clean, open s, Continue to protect the green area, Countryside friendly Country feel,
Protected - Green Belt	12	No building o, From housing development, And the single country lanes that gNo more development, build on br, More wildlife
Tranquil	8	Peaceful, qui, Relaxing & enjoyed by people & wildlife
Not too much development (see Wisley)	6	To be within, Kept small, not too much addition, New houses built in keeping with vNot become an urban sprawl; no t, In keeping
Rural	6	Village with f, Clean, Preserve village atmosphereCountry atmosphere,

Quality shops	4	No major large, Useful shops
Traffic reduced	4	Look at reducing, To a minimum, more walk /cycle,
Welcoming	4	Nice, Very friendly - chatty, Non preteniousKnown to be a nice place to come,
Traditional	2	Retain
Local Events	2	More live mu, Motor bike friendly
Affordable	2	I'd like to live here
Improved road junctions	1	Widen access
Public transport	1	Frequent to Woking
Right mix	1	Good example, Combining old & new

## WHAT ELSE DO WE NEED?

Control over housing development in the village	11	, Don't spoil lo, No further development, Don't overdevelop; Take away for Sustainability/holistic -utilities, sch, No large housing estates
No Green Belt development	8	Keep Greenbelt, Green spaces, drive from one place to another with green space in-between, Community accessible green land,
Housing - affordable for young families	4	Housing - affordable for young families, 4, 1 bed homes f, Open to everyone, not just people, There are middle class people that To keep young in the area, For local people
Conservation area - protected	2	No unsympathetic, Architecturally sympathetic developments
Less development without infrastructure	2	Schools, GP's, Urbanisation doesn't have doctors, transport
Maintain rural space	2	The local Nat, Keep some open space
Improved transport links	2	Better bus service
New village hall	2	Under used for young people
Big enough schools	1	Good prospects for education
By-pass (A3 junctions)	1	To bypass the village
Clean	1	
New development	1	To develop more local services risks drawing in too much traffic, congestion etc
Traffic managed - reduced	1	Manage traffic bottlenecks
Sheltered housing	1	
Co-ordinate with neighbouring parishes for N'ho	1	

## OTHER COMMENTS

Upkeep of some houses & gardens	3	
Wisley development	2	Not to go ahead
Multi cultural	2	More
Don't widen roads	1	No roundabout in centre of village
Facilities for families	1	
Loss of village feel.	1	Keep individual village feeling



**Commentary on the Results  
of the  
Lovelace Neighbourhood Plan Group  
Survey of Opinions  
carried out between  
July and September 2015**

# RIPLEY

## WHAT'S GOOD, WHAT'S BAD?

No surprise that people who live in Ripley really love it. I guess that's why the house prices are so high!

Top of the list of reasons is the fact that, although it is only 20 miles from the biggest city in Europe, Ripley is still a village and a friendly, active and community-spirited place.

This active community, along with Ripley's history as a stop on the road to Portsmouth has left the village with a wonderful legacy of hostelrys, local shops and events, which all hold dear.

Next is the remarkable fact that it remains essentially a rural and unspoilt location, which is largely due to the planning restrictions currently in place, including the Green Belt provisions.

These same restrictions have meant that the village has retained its attractive and historic fabric, something which many really treasure.

The biggest negative, by a mile, was - as you would expect - the traffic, along with its associated problem - parking.

After this was the threat of over development, both within the village and nearby, each of these will serve to increase both the traffic and the parking issues and which must be addressed.

## WHAT'S MISSING?

The most important thing missing in Ripley, by far, is a solution to the traffic and parking problems. There were lots of suggestions, of which, turning the A3 into a proper by-pass for Ripley by adding slip roads at Burnt Common and the Ripley roundabout, was the standout favourite. Large scale traffic planning is in the hands of Surrey County Council. So, the neighbourhood plan cannot impose solutions to these issues, but the information gleaned from the survey will enable representations to be made by appropriate bodies on behalf of the area. More parking is clearly needed.

In spite of all the facilities Ripley has, the list of additional requirements was long. Improved schools came top of the list, but equally important was a community centre. If this is combined with the stated demand for more sports and exercise facilities, including tennis, badminton and a gym, the need for this sort of centre trumps even the pressure for better schools. Concern was expressed at the lack of a new village hall in this connection.

As expected, improved public transport, especially a more reliable bus service was much requested and some people have felt the departure of the both the police station and the old post office keenly. This and all the other suggestions will be duly considered by the plan group.

On the commercial front, there appears to be scope for more shops, particularly a butcher and a fishmonger, with lots of other suggestions too.

On the question of the housing requirement in the village, most people seem to accept the need for some ongoing development. But the feeling was that this should be more carefully controlled than hitherto, and focus on smaller, cheaper housing units.

## WHAT ELSE DO YOU NEED?

This need for greater control over housing development in Ripley came across very strongly in this section and is something the neighbourhood plan can address directly.

There was also a very strong steer to resist the proposed development at the former Wisley Airfield (Three Farms Meadows)

, although this was not mentioned in the survey questions.

## WHAT SORT OF PLACE DO YOU WANT RIPLEY TO BE?

You would like Ripley to remain much as it is, with a few additional facilities, better parking and reduced traffic. You accept limited and controlled development, especially of housing.

# OCKHAM

Ockham is an historic village in a unique location, close to London and the A3, but yet retaining the bucolic character of a country hamlet. The survey received 111 responses, which is an extremely high response rate. The majority of residents responded using the online survey form.

## **WHAT'S GOOD, WHAT'S BAD?**

What Ockham residents value above all is the rural and bucolic nature of the village and its consequent friendly, 'villagey', feel. This is remarkable, given its excellent access to London and the transport network and is considered to be extremely valuable by the residents. Its long history provides a valued setting for the village.

The through traffic, especially large lorries, is the major source of irritation. There is some concern about anti-social behaviour in the area, but of most deep concern to residents is the constant threat of over-development, which will destroy those aspects of Ockham that the villagers hold most dear.

## **WHAT'S MISSING?**

What Ockham residents would like to see in the village, above all, is a commercial centre, starting with a village shop, although a pub, coffee shop or restaurant, and a post office would also be very welcome.

Beyond this, there are many infrastructure improvements required, starting with better flood drainage. Also, while vehicle access to the wide network is good, access by foot or bike is poor and pavements and paths to Ripley, Horsley etc. would be much valued, as would improved public transport.

The third requirement is for traffic calming or other traffic management solutions. Faster broadband would reduce the need for travel and improve the prospects of more commercial activity in the village.

## **WHAT ELSE DO YOU NEED?**

What the residents of Ockham want, above all, is future housing development controlled and the possibility of major housing developments in the area removed.

## **WHAT SORT OF PLACE DO YOU WANT OCKHAM TO BE?**

The residents of Ockham would like to see some development in the village, but this must be correctly located and not excessive. They consider historic Ockham to be a valuable, green, rural area in the Green Belt and wish it to stay that way for future generations.

# WISLEY

Wisley village is quite different to Ripley and Ockham in that some 90% of the residents are employees of the RHS (and their families). There are fewer than 10 houses owned and occupied by non-RHS families. Stakeholders who might have an interest in the future of Wisley and Lovelace include Thames Water, who own the sewage works, the owners of The Courtyard offices, whose tenants include the National Trust (London & SE), the parish of Wisley cum Pyrford (Wisley Church) the non-local resident employees of the RHS and, of course, the many visitors to the RHS.

Our survey was delivered to all residences and businesses and to Wisley church, made available at a central point at the RHS and emailed to all staff of the RHS. It was discovered later that the RHS firewall had not allowed staff to log into the online survey, so only 22 responses were received. This will be remedied in the next consultation round.

## WHAT'S GOOD, WHAT'S BAD?

Almost all respondents commented positively on the rural setting with large open green space, woodland, walks and the access to our Site of Special Scientific Interest (SSSI). A minority felt that access to the A3 was a positive factor and others commented on the friendliness of the village, the attractive old buildings and the relatively affordable property prices.

There is strong antipathy to the sheer volume of traffic on Wisley Lane, much of it apparently using the lane as a rat-run to and from the A3. Sewage lorries to the Thames Water facility are seen to cause road damage and a quarter of respondents felt that the upkeep of the road is unsatisfactory. Three respondents commented on the poor maintenance of drainage and the consequent flooding. Almost half of the respondents are unhappy about the number of RHS-owned empty properties.

## WHAT'S MISSING?

There is a strong feeling that the village lacks a social hub or, as one person commented, it “needs a heart” and a third of respondents mentioned the lack of a shop. Other issues included poor public transport, low broadband speeds, absence of doctor, post office, gas supply and allotments.

## WHAT ELSE DO YOU NEED?

The only consistent response (almost half) was more affordable housing with a consequential increase in the size of the local population, to give the village “critical mass” and to make it a “proper village”, not dominated by the RHS. Other comments included preservation of Green Belt, litter clearance on the A3 and better upkeep of RHS owned areas.

## WHAT SORT OF PLACE DO YOU WANT WISLEY TO BE?

The consensus seems to be that the village would benefit from some development but should stay relatively small. It also needs to become more cohesive, with improved but small-scale amenities and a sense of community. Some commented that the proposed major housing development in Ockham would put a huge strain on local infrastructure.

# OTHER ISSUES

## **THE PROPOSED DEVELOPMENT ON THE WISLEY AIRFIELD SITE (Three Farms Meadow)**

The survey form did not refer to the proposed development of more than 2,000 dwellings in a field close to the A3, behind Ockham village, referred to by people in the area either as Wisley Airfield or Three Farms Meadow.

We didn't ask you about this because, strictly speaking, it is beyond the remit of a Neighbourhood Plan to determine. We are advised that development proposals like this, if deemed 'strategic' are determined by the borough council Local Plan and therefore outside the scope of a Neighbourhood Plan

However, you chose to give us your views spontaneously.

Of those who specifically mentioned either Wisley Airfield or major housing developments in the area, we found 1 respondent in favour and 120 against. To these might reasonably be added the 427 who opted for their village to be a 'Quiet, rural, protected space'.

The drafters of the Neighbourhood Plan will, of course take this very clear steer into account in their deliberations. We will also keep a close eye on the ever-evolving rules and practice regarding what neighbourhood plans can and cannot influence. There is a growing view that neighbourhood plans may offer proposals that conflict with those in the Local Plan if there is sufficient support for these in the area.

The weight of local opinion on this matter will be made clear to Guildford Borough Council and pressure groups, of any persuasion, may find this information, based, as it is, on the first serious an official survey of opinion in the area, to be useful in their cause.

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